Lending Standards Board

Insight & Support

Adding value

Practitioner support

Workshops

Benchmarking

Business reviews

Get in touch via insight@lstdb.org.uk
www.lendingstandardsboard.org.uk

Lending Standards Board

What services are available?

Practitioner support

Training: Tailored, interactive and classroom based. We work with you to understand your business, your teams and your customers to deliver value adding training.
Visit our website to view our training packages or contact us to discuss your needs.

Soundboarding: Want an independent view on changes you are making or on new initiatives? We provide flexible, formal and informal feedback to support your project or work needs.

Workshops

We host a range of workshops aimed at bringing firms and the wider industry together to discuss emerging risks and share best practice. We provide an open environment to discuss challenges and opportunities. Recent workshops have included: data ethics, financial inclusion, the digital journey and vulnerability in the personal and business space.

Benchmarking

We can provide best practice guidance, challenge and thought leadership in the development of your policies, processes and procedures.

Business reviews

We offer independent oversight of your business (full or partial) and customer interactions together with call calibration sessions.

Get in touch via insight@lstdb.org.uk
www.lendingstandardsboard.org.uk